



## Introduction to the Bank Investor Relations

February 2023

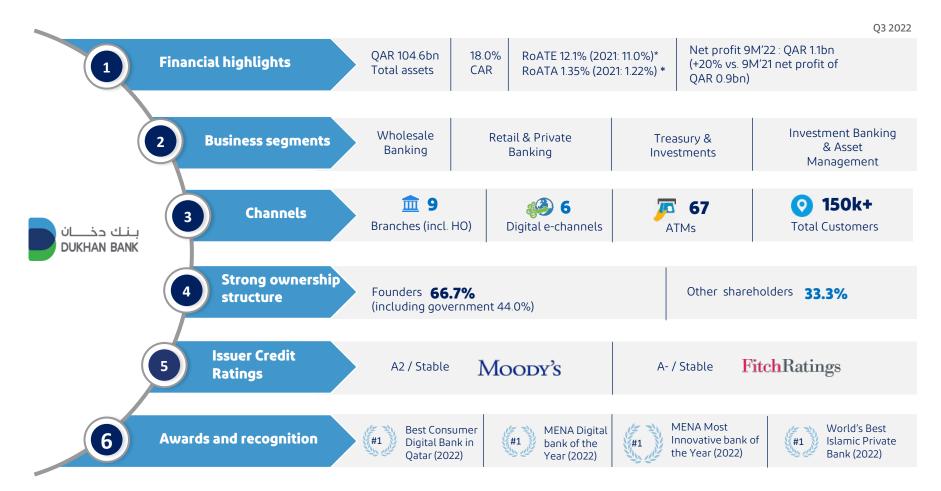
1. Business Overview	Page 2
2. Financial Performance	Page 13
3. Appendix	Page 22



## Business Overview

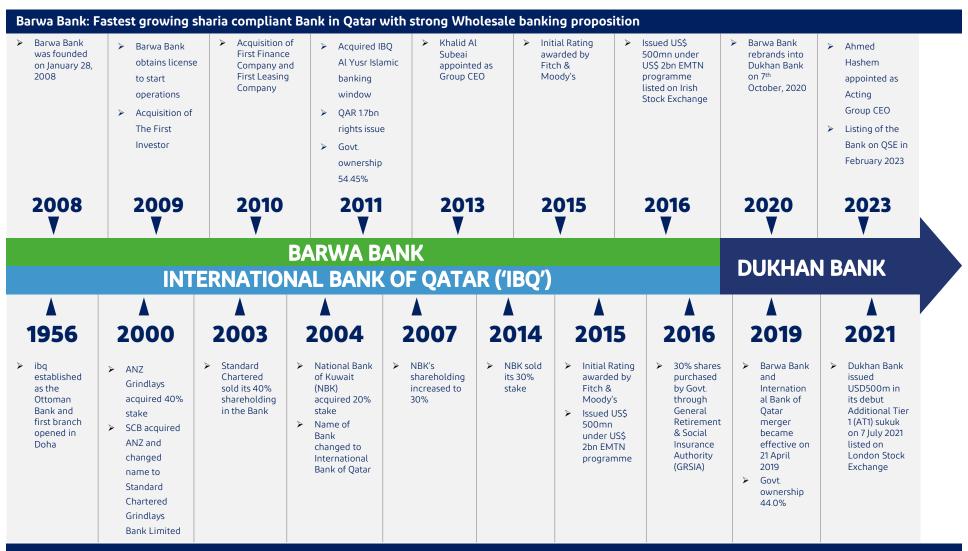
#### Leading Sharia compliant bank with a full suite of financial services

Our Vision: Aim to be a bank of choice, preferred by customers for long-lasting partnerships, by shareholders for value creation, sought after by employees and renowned for service excellence



\* Not an indication for full year results

## **Rich and Versatile History**



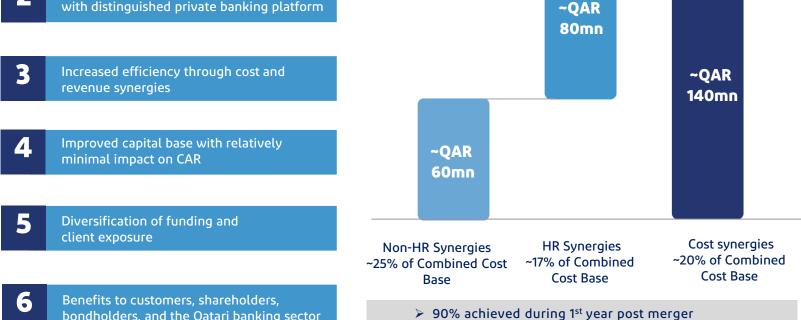
IBQ: Award wining best Private banking in Qatar with generational trustworthy and reliable relationships.

2

Transformational transaction, elevating competitive market position in Qatar

Combination of best-in-class corporate bank with distinguished private banking platform

**Dukhan Bank** - Business Combination Triumphs



**Cost Synergies** 

bondholders, and the Qatari banking sector

> 100% achieved before end of 2<sup>nd</sup> year post merger

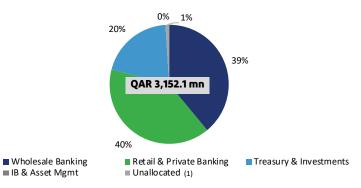
### Dukhan Bank – Overview

#### **Overview of Dukhan Bank**

- > The Bank was incorporated in 2008 under the name of Barwa Bank Q.P.S.C.
- Barwa Bank and International Bank of Qatar merger became effective on 21 April 2019
- In October 2020, the Bank rebranded to trade under the name of Dukhan Bank Q.P.S.C. as part of its strategic transformation, which includes the digitalization of many core business processes
- The Board of Directors is chaired by H.E. Sheikh Mohammad Bin Hamad Bin Jassim Al Thani and Mr. Ahmed Hashem serves as Acting CEO of the Bank
- Dukhan Bank has grown its asset book and generated profits at a highly competitive rate amongst Qatari banks

#### Diversified revenue sources across segments

Total income across segments (9M'22)



#### **Financial Summary**

Balance sheet items, QAR'mn	2019	2020	2021	Q3′22	CAGR (FY19- Q2'22)
Net Financing assets	51,924	58,537	75,222	75,056	14.34%
Total assets	77,131	86,297	110,727	104,585	11.71%
Customer deposits <sup>(2)</sup>	47,878	53,882	77,426	76,164	18.39%
Shareholders' equity	11,504	11,504	13,987	14,172	7.88%

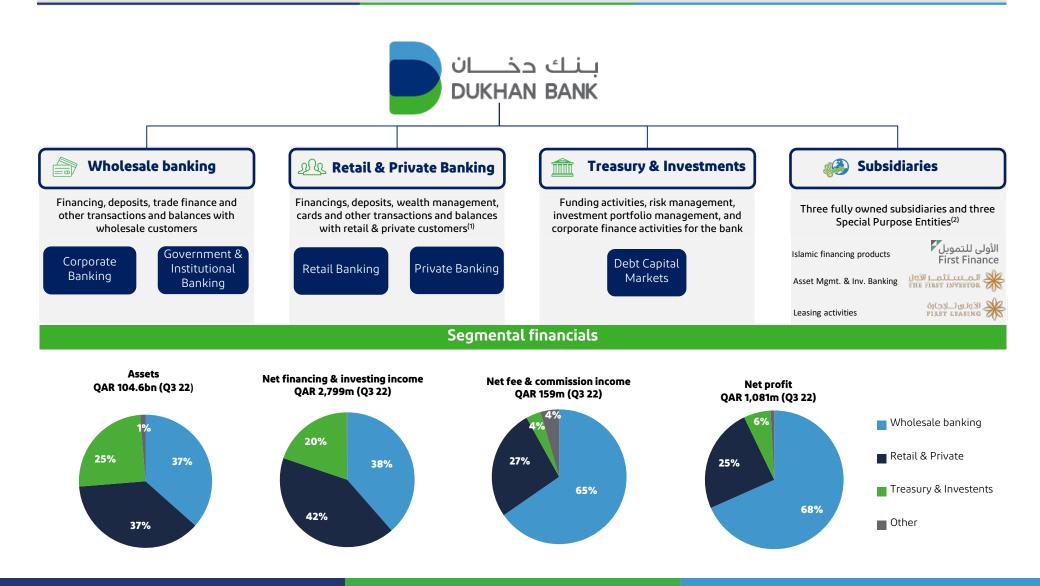
P&L items, QAR'mn	2019	2020	2021	9M'22	Growth (FY20-21)
Net income from financing and investing activities	2,952	3,465	3,615	2,799	4.32%
Net fees and commission income	191	188	159	159	-15.32%
Total income	3,275	3,789	4,050	3,152	<b>6.91%</b>
Funding costs <sup>(3)</sup>	-1,449	-1,066	-1,201	-1,126	12.65%
Net banking income	1,826	2,723	2,850	2,026	4.67%
Overhead expenses	-714	-749	-782	-564	4.41%
Net operating income	1,112	1,974	2,068	1,462	4.77%
Net profit	765	<b>1,017</b> <sup>(4)</sup>	1,193	1,081	17.37%

Source: Company information. Note: All financial data as of September 30, 2022. (1) Other revenue items: Net Foreign Exchange gain, Share of Results of Associates & JVs, and Other Income

(2) Customer deposits include equity of URIA holders + customer current accounts.

(3) Funding costs are the sum of finance costs + return to URIA holders.
(4) NI for 2020 is before considering goodwill impairments of QAR 450.2mn.

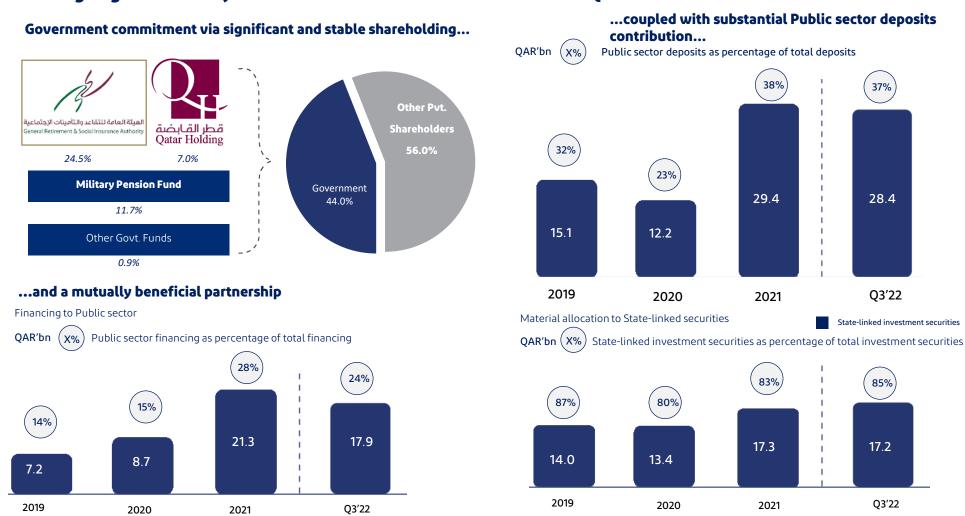
## Dukhan Bank – Four Principal Areas of Business



(1) Retail & Private Banking is alternatively referenced as "Personal and Private Banking" in the audited consolidated Group financial statements for financial years ending 31 December 2020 and 31 December 2021 (2) Three SPEs not shown. These are issuance vehicles for AT1 and EMTN Sukuk programs, and one for risk management purpose

고 양상의 전상의 전상의 전상의 전상의 전상의 전상의 전상의

### Strong Government Linkage



#### Strong alignment of objectives and interests between the State of Qatar and Dukhan Bank

Source: Company information.

### **Experienced Board of Directors & Management Team**

Mr. Abdulaziz Mohammed Hamad Al Mana

Vice Chairman

H.E. Sheikh Thani Bin Hamad Bin Khalifa Al-Thani

> Director

Sheikh Jassim Bin Fahad Bin Jassim Al-Thani

- > Director
- Mr. Abdulaziz Mohamed J A Al-Sulaiti

Director

#### **Executive Management**

Proficient management team with over 380 years of cumulative experience

#### H.E. Sheikh Mohammad Bin Hamad Bin Jassim Al Thani

Chairman and Managing Director



Sheikh Khalid Bin Hassan Bin Khalid Al-Thani

- Director
- Qatar Holding representative

Dr. Ahmad Mohammed Yousef Al-Mana

- > Director
- State pension fund representative

Mr. Ahmad Abdulrazzaq Ahmad Al-Hashmi

- Director
- State pension fund representative

To be appointed

- Director
- > State pension fund representative



Source: Company information.

Number of years of experience

9

## Sustainability is Key Success Factor in Dukhan's Business Model

#### **Dukhan Bank Sustainability Statement:**

Creating value through the integration of ESG (Environmental, Social and Governance) initiatives in our Business Model.

As a Sharia compliant bank, we have much in common with ESG principles. Through our group sustainability strategy, which is aligned with both the Qatar National Vision 2030 and the United Nations Sustainable Development Goals, we have identified the main areas of focus.

Dukhan Bank has a defined sustainability framework, consisting of three pillars i.e. Sustainable Finance, Sustainable Operation and Community. Under each pillar the bank focuses on sustainability topics most material to both our business and stakeholders. All three pillars will contribute to Dukhan Bank's sustainable financial performance and improved brand equity.

The Bank will capitalise on its already strong position in introducing innovative digital transformation and infrastructure to support its ESG initiatives.



ىنىك دخــــان

### Bank Strategy focuses on Customer Partnerships & Shareholder Value

Expansion of Wholesale Build lead on Best-in-Attracting new talent Banking in Qatar with class Private Banking and retaining key focus toward higher pioneer position in personnel value added sectors Qatar Effective capital Become a leading management while institution in GCC and ensuring robust value MENA Islamic financial generation for the markets shareholders بـنـك دخـــان DUKHAN BANK Sustainability through liability growth and Leverage Synergies prudent risk across the Subsidiaries management Digital transformation Maintain a culture of to reduce carbon service excellence and footprints and enhance efficiency customer experience





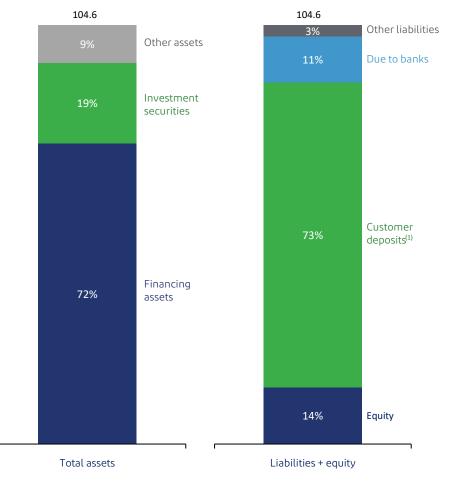
## Financial Performance

## **Balance Sheet Composition**

#### Resilient and primarily deposit-funded balance sheet with diversified client base

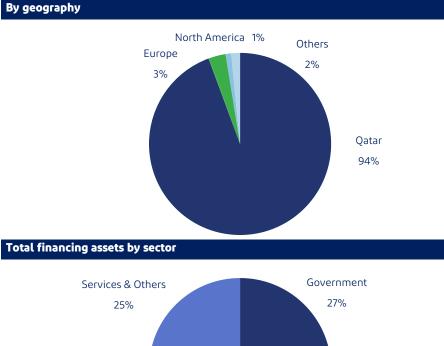
#### Focus on core banking activities

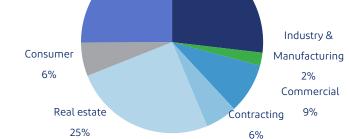
Total assets vs. liabilities and equity - Q3'22 (in QAR'bn)



#### Pre-dominantly Qatar-focused financing book

Breakdown of financing assets, 2021





Source: Company information.

(1) Customer deposits include equity of URIA holders + customer current accounts.

## Financials – Dukhan has Consistently Outperformed the Market

#### Strong asset and income growth

Historic asset growth of 20% p.a.



#### QAR bn 20% CAGR 75 52 59 52 59 52 2019 2020 2021 Q3 2021 Q3 2022

#### Net financing income

Net financing assets



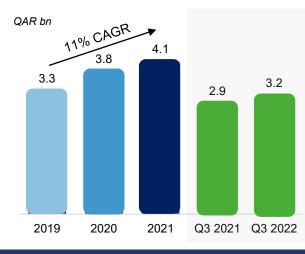
Customer deposits<sup>(1)</sup>



#### **Net Profit**



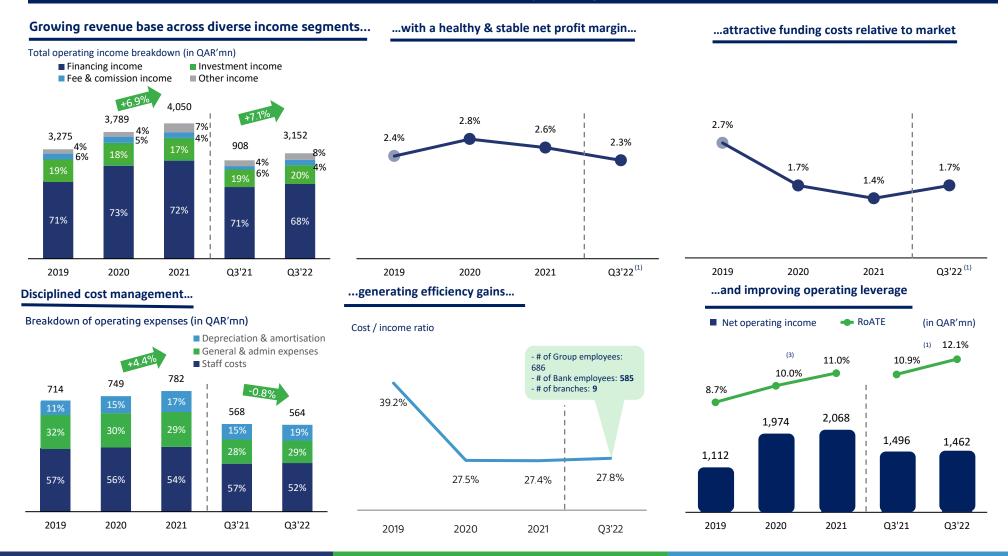
#### Total income



(1) Deposits are sum of customer current accounts and URIAs

## Profitability

#### Dukhan Bank is an efficient business with diversified income sources and robust net profit margins



Source: Company information.

(1) Annualised ratio.

(2). Adjusted 2020 RoATE excluding goodwill impairment of QAR 450mn - RoATE including the goodwill impairment of 5.6%.

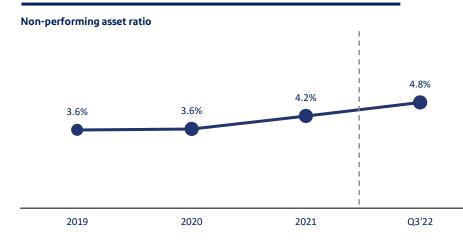
### **Asset Quality**

#### Strong risk-management culture and prudent provisioning policy

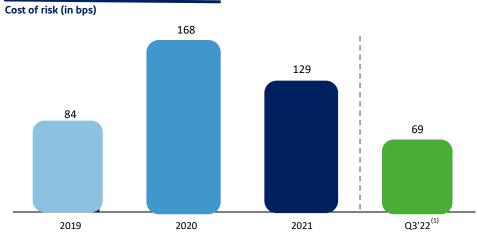
#### Commentary

- Considering the global economic circumstances and COVID, Dukhan Bank has shown resilience
- > The Bank has been closely monitoring its risk profile and exposures, in accordance with QCB guidelines
- Dukhan Bank's prudent risk management continues to monitor asset quality and take prudent impairments
  - > NPA ratio has increased from 3.6% in 2020 to 4.8% in Q3'22
  - Provision coverage has improved from 52.3% in 2020 to 64.8% in Q3'22; 106.2% including tangible collateral benefits

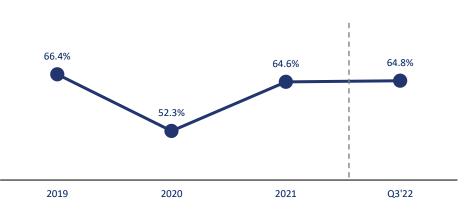
#### ...active management of non-performing assets...



#### Prudent risk management...



#### ...while maintaining sound coverage levels



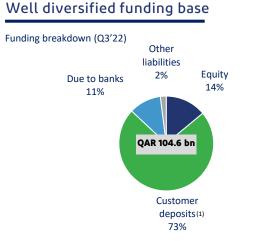
Provision coverage ratio excl. collateral

Source: Company information. (1). Annualised ratio. Prudent overall coverage aligned with the Qatari Banking Sector

Portfolio breakup				
As at 30 Sep 2022	Stage 1	Stage 2	Stage 3	Total
Financing assets	79.8%	15.4%	4.8%	100.0%
Investments	100.0%	0.0%	0.0%	100.0%
Off balance sheet credit risk exposure	69.0%	30.1%	0.8%	100.0%
Portfolio Coverage				
As at 30 Sep 2022	Stage 1	Stage 2	Stage 3	Total
Financing assets	0.1%	4.9%	64.8%	4.0%
Investments	0.4%	0.0%	0.0%	0.4%
Off balance sheet credit risk exposure	0.2%	1.6%	100.0%	1.4%
Cost of Risk ( in bps)				
As at 30 Sep 2022	Stage 1	Stage 2	Stage 3	Total
Financing assets	3	53	865	50

## **Capital, Funding and Liquidity**

#### Robust capital structure with optimal funding and healthy liquidity position



#### Deposits breakdown by sector (Q3'22) Deposits breakdown by type (Q3'22) Retail CASA banking 10% 11% Private banking Corporates 15% 40% QAR 76.2 bn QAR 76.2 bn Time deposits 90% Public sector

#### Strong liquidity profile (Q3'22)

Net financing assets to total deposits Qatar banking sector average	99.4% 110.2%
Liquid asset ratio (2)	27.5%

#### Well capitalized bank with capital ratios above regulatory limits

34%

(in QAR'mn)	2019	2020	2021	Q3′22
Total risk-weighted-assets	57,281	65,091	70,985	72,583
CET-1 ratio	16.4%	15.2%	14.7%	14.3%
Tier 1 ratio	16.4%	15.2%	17.3%	16.8%
CAR	17.6%	16.4%	18.4%	18.0%
CAR regulatory minimum				15.0% <sup>(3)</sup>

Source: Company information.

(1) Customer deposits include Equity of URIA holders + customer current accounts.

(2) Liquid assets include Cash and balances with QCB excluding reserve account + Due from banks balance + Investment securities excluding unquoted HFT & FVTE investments.

(3) 15.0% regulatory minimum based on 12.5% + 0.5% DSIB buffer + 2.0% ICAAP.3)

Granular deposit base with significant contribution from private banking & the public sector<sup>(1)</sup>

## **Dividend History**

Consistent and growing dividend distribution – being highest dividend payout ratio among peer group



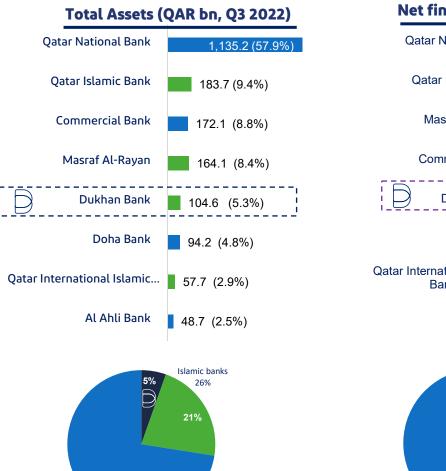
Dividend distribution (in QAR'mn)

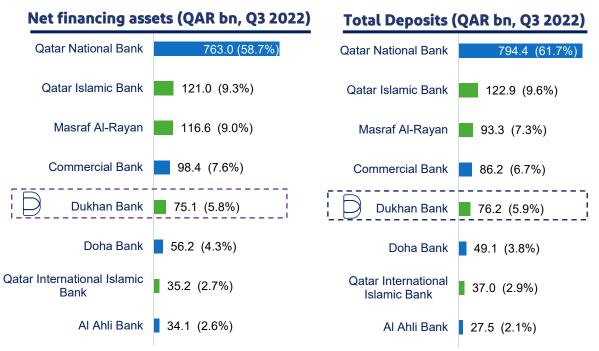
> Consistent annual cash dividend distribution on the back of healthy income generation

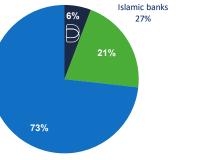
- > The proposed AT1 Sukuk issuance features a dividend stopper mechanism
- For 2021, the Board of Directors proposed a cash dividend of 14.0% of the paid up share capital, amounting to QAR 727.4mn, and equivalent to QAR 1.4 per share (2020 proposed cash dividend and amount of 10.0% and QAR 520 mn respectively, equivalent to QAR 1.0 per share)
- > The proposed dividend distribution was approved at the Annual General Meeting, and distributed to the shareholders of the Group

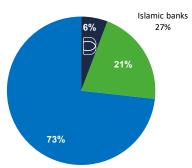
## **Comparative Sizes of Qatari banks**

#### Dukhan Bank – 5<sup>th</sup> largest Qatar bank and 3<sup>rd</sup> largest Qatari Islamic bank by assets









Percentages (%) next to the amount on this slide represent market share. Source: FactSet, company financials.

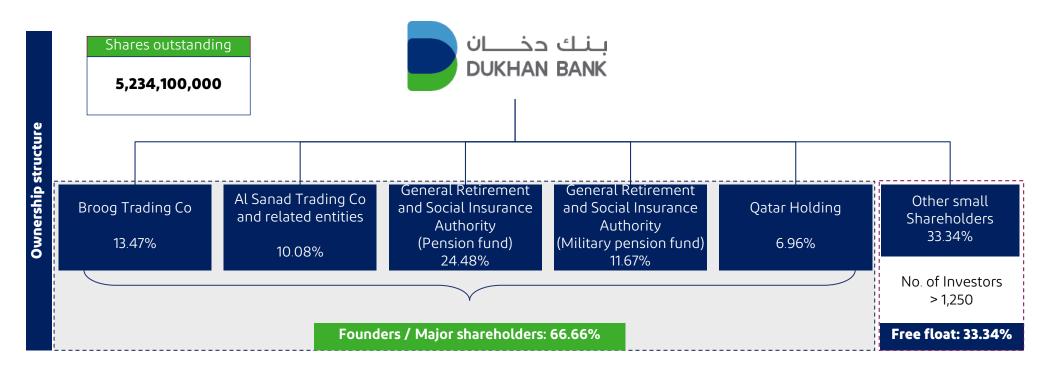
74%

Islamic banks

**Conventional banks** 



## Appendix



#### Founders are restricted from selling shares for one year from the start of trading of Dukhan Bank's shares.

## Snapshot of the Consolidated Statement of Financial Position

(in QAR'mn)		As at 31 December		As at 30 September (unaudited)
	2019	2020	2021	2022
Cash and balances with Qatar Central Bank	2,378,257	3,367,553	7,245,842	4,054,329
Due from banks	4,343,485	5,891,788	5,558,980	3,034,168
Financing assets	51,924,104	58,536,992	75,221,707	75,056,115
Investment securities	16,099,098	16,661,163	20,799,620	20,154,938
Investment in associates and joint ventures	147,404	83,535	62,557	64,170
Investment properties	3,730	3,497	135,254	135,079
Fixed assets	379,395	372,126	279,896	256,292
Intangible assets	1,599,269	1,070,650	992,182	933,332
Other assets	255,950	309,317	431,116	896,561
Total assets	77,130,692	86,296,621	110,727,154	104,584,984
Due to banks	14,185,854	18,947,753	16,755,141	11,448,606
Sukuk and fixed income financing	1,824,096	-	-	-
Customer current accounts	5,392,893	7,335,487	6,200,820	7,739,077
Other liabilities	1,738,282	1,963,291	2,559,225	2,800,264
Total liabilities	23,141,125	28,246,531	25,515,186	21,987,947
Equity of URIA holders	42,485,121	46,546,052	71,225,407	68,424,652
Share capital	5,234,100	5,234,100	5,234,100	5,234,100
Legal reserve	4,273,813	4,330,474	4,449,813	4,449,812
Treasury shares	(38,350)	(38,350)	(38,350)	(38,350)
Risk reserve	810,504	1,235,629	1,338,716	1,338,716
General reserve	673,333	73,333	73,333	73,333
Fair value reserve	22,901	(24,621)	(27,098)	(122,712)
Retained earnings	528,135	693,382	1,135,206	1,416,648
Foreign currency translation reserve	(81)	-	-	(3)
Total equity attributable to equity holders of the Bank	11,504,355	11,503,947	12,165,720	12,351,544
Sukuk eligible as AT1 capital	-	-	1,820,750	1,820,750
Non-Controlling Interests	91	91	91	91
Total owners' equity	11,504,446	11,504,038	13,986,561	14,172,385
Total liabilities, equity of URIA holders and owners' equity	77,130,692	86,296,621	110,727,154	104,584,984
Customer Deposits <sup>(1)</sup>	47,878,014	53,881,539	77,426,227	76,163,729

Source: Company information.

(1) Customer deposits include equity of URIA holders + customer current accounts.

## **Snapshot of the Consolidated Statement of Income**

(in QAR'mn)	For the year ended 31 December			For the nine-month period ended 30 September (unaudited)	
	2019	2020	2021	2021	2022
Net income from financing activities	2,317	2,782	2,933	2,145	2,245
Net income from investing activities	635	683	682	511	554
Total net income from financing and investing activities	2,952	3,465	3,615	2,656	2,799
Fee and commission income	257	254	246	174	235
ee and commission expense	(66)	(66)	(87)	(60)	(76)
Net fee and commission income	191	188	159	114	159
Net foreign exchange gain	122	143	170	121	176
Share of results of associates and joint ventures	(1)	(20)	(6)	(7)	2
Other income	10	12	112	59	16
Total income	3,275	3,789	4,050	2,943	3,152
Staff costs	(410)	(416)	(420)	(311)	(315)
Depreciation and amortisation	(78)	(110)	(136)	(101)	(102)
Other expenses	(226)	(222)	(226)	(157)	(147)
Finance cost	(398)	(191)	(77)	(68)	(80)
Total expenses	(1,113)	(939)	(859)	(636)	(644)
Net impairment loss on financing assets	(335)	(930)	(864)	(603)	(389)
Net impairment (loss)/reversal on due from banks	2	-	0	0	(1)
Net impairment (loss)/reversal on investment securities	(11)	(6)	(0)	0	7
Net impairment loss on investment in associates and joint ventures	(5)	(35)	(16)	-	-
Net impairment reversal on other exposures	3	15	8	8	3
Total impairments	(346)	(956)	(872)	(595)	(379)
Profit for the year/period before return to URIA holders	1,817	1,894	2,319	1,712	2,129
Profit for the year/period before impairments and return to URIA holders	2,163	2,850	3,191	2,307	2,508
Return to URIA holders	(1,051)	(875)	(1,124)	(811)	(1,046)
Net profit for the year/period before net impairment on intangible assets and tax	766	1,019	1,195	901	1,083
Net impairment loss on intangible assets	-	(450)	-	-	-
Net profit for the year/period before tax	766	569	1,195	901	1,083
Tax expense	(1)	(2)	(2)	(2)	(2)
Net profit for the year/period	765	567	1,193	900	1,081
Basic and diluted earnings per share (QAR per share) <sup>(5)</sup>	1.69	1.09	2.23	1.73	1.98
(1)	(a. a. a	1	(4 2 2 4)	(070)	(a an a)
Funding costs <sup>(1)</sup>	(1,449)	(1,066)	(1,201)	(879)	(1,126)
Overhead expenses <sup>(2)</sup>	(714)	(749)	(782)	(568)	(564)
Net banking income <sup>(3)</sup>	1,826	2,723	2,850	2,065	2,026
Net operating income <sup>(4)</sup>	1,112	1,974	2,068	1,496	1,462

Source: Company information.

(1) Funding costs are the sum of finance costs + return to URIA holders.

(2) Overhead expenses include staff costs, depreciation and amortisation and other expenses.

(3) Net banking income is calculated as total income minus funding costs.

(4) Net operating income is calculated as net banking income minus overhead expenses.

(5) Calculated after deduction for profit allocated to holders of AT1 securities

## Dukhan Bank has an Award Winning Customer Service Proposition

#### Awards and Acclamations



- MENA Digital Bank of the Year
- MENA Most Innovative Bank of the Year
- Best Private Bank Qatar
- Best Multi-Channel Offering
- Best Next-Generation Offering
- Best Use of AI in Financial Services
- > Excellence in Omni-Channel Integration
- > Outstanding Wealth Management Service for the Affluent
- Chaouki Daher MENA Private Banker of the Year



- > Best Consumer Digital Bank in Qatar
- Best Integrated Consumer Banking Site
- Most Innovative Digital bank
- > Outstanding Innovation in Mobile Banking
- Best Islamic Digital Bank
- > World's Best Islamic Private Bank



- Global Business Outlook Awards 2020 - Most Innovative Islamic Banking Product – Thara'a, Qatar
- Global Brands Magazine Most Innovative Banking Brand, Qatar 2020



- Retail Banker International Trailblazer -'Highly Commended' in the Best Use of Machine Learning category at the 2021
- Retail Banker International Trailblazer Awards organized in partnership with MEED

## Forbes

Forbes – Top 10 unlisted companies 2021 World Economic Magazine Simplifying Global Financial Markets

- World Economic Magazine Award -Best Corporate Digital Services Qatar 2021
- World Economic Magazine Award -Best New Contactless Payment Platform Qatar 2021

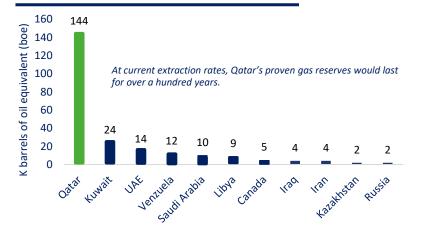


- International Business Magazine Awards - Khalid Al-Subeai - Banking CEO of the Year Qatar 2020
- International Business Magazine Awards - Most Innovative Bank Qatar 2020, International Business Magazine Awards - Best Retail Bank Qatar 2020



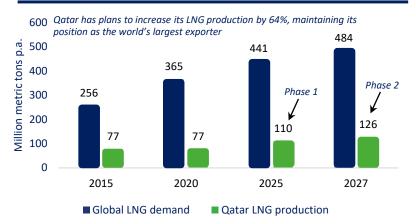
## Qatar Macro Overview

## Hydrocarbons underpin a Strong Economy

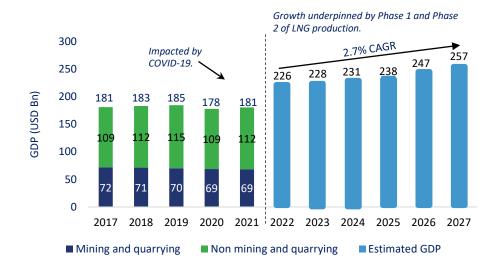


#### Hydrocarbon reserves per capita (2021)

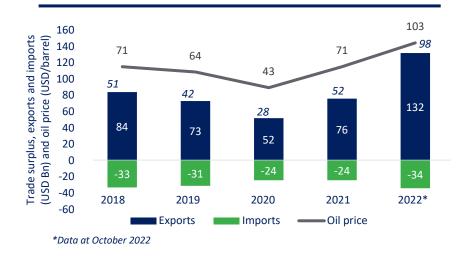
#### Qatar's current and expected share of global LNG market



#### **Qatar's historical and forecast GDP**



#### Notable trade surplus maintained despite volatile oil prices



## Qatar's Banking and Financial Sector remains Resilient and Healthy

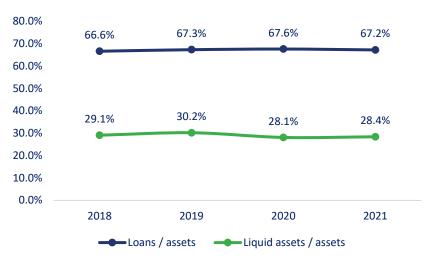
#### Highly rated sovereign

	Standard & Poor's Sovereign Ratings	
AAA	Germany, Canada, Australia, Switz'land, Norway, Sweden, Denmark, Neth'lands, Lux'bourg, Singapore, Lichtenstein	Given its
AA+	US, Austraia, Finland, N Zealand Taiwan, Hong Kong	wealth and
AA	Qatar, France, UK, Belgium, South Korea, Abu Dhabi	stable outlook,
AA-	Czech Republic, Slovenia, Estonia, Ireland	Qatar is one of the
A+	Chine, Japan, Kuwait, Bermuda, Latvia, Lithuania, Slovakia	highest rated
А	Chile, Iceland, Spain	sovereigns in the world.
A-	Saudi Arabia, Poland, Malaysia, Malta	
BBB+	Portugal, Thailand, Philipines, Croatia, Andorra, Botswana	
BBB	Italy, Cyprus, Mexico, Indonesia, Uruguay, Panama, Hungary	
BBB-	India, Kazakhstan, Romania, Trinidad & Tobago, Curacao	-

#### Banking sector capitalisation



#### **Banking sector liquidity**



#### Banking sector profitability



Source: Standard & Poors, Qatar Central Bank, Dukhan Bank

By attending the meeting where this presentation is made, or by reading the presentation slides, you agree to be bound by the following limitations:

- > These materials contain statements about future events and expectations that are forward-looking statements.
- > These statements typically contain words such as "expects" and "anticipates" and words of similar import.
- Any statement in these materials that is not a statement of historical fact is a forward-looking statement that involves known and unknown risks, uncertainties and other factors which may cause our actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements.
- None of the future projections, expectations, estimates or prospects in this presentation should be taken as forecasts or promises nor should they be taken as implying any indication, assurance or guarantee that the assumptions on which such future projections, expectations, estimates or prospects have been prepared are correct or exhaustive or, in the case of the assumptions, fully stated in the presentation.
- > Past performance cannot be relied on as a guide to future performance.
- > The Bank assumes no obligations to update the forward-looking statements contained herein to reflect actual results, changes in assumptions or changes in factors affecting these statements.
- > The opinions presented herein are based on general information gathered at the time of writing and are subject to change without notice.
- > The Bank relies on information obtained from sources believed to be reliable but does not guarantee its accuracy or completeness
- > Kindly also read the risks related and disclaimer sections under listing prospectus for complete details.



# THANK YOU